ECFS Confirmation 8/14/17, 2:56 PM

> For assistance with using ECFS, please contact the ECFS Help Desk at 202-418-0193 (tel:+12024180193) or via email at ECFSHelp@fcc.gov (mailto:ECFSHelp@fcc.gov).

Submit a Filing

1 Filing 2 Review 3 Confirmation

Proceeding: 17-97

Confirmation #: 20170814062908532 Submitted: Aug 14, 2017 2:55:51 PM

Status:

Name(s) of Filer(s) Professional Association for Customer Engagement

Law Firm(s) Mac Murray & Shuster LLP Attorney/Author Name(s) Michele A. Shuster, Esq. **Primary Contact Email** mshuster@mslawgroup.com

Type of Filing COMMENT

File Number Report Number

Bureau ID Number

FCC 17-89 Address of Filer

Address 8445 Keystone Crossing Suite 106, Indianapolis, IN, 46240

Email Confirmation

Submit Another C (/ecfs/filings)

For assistance with using ECFS, please contact the ECFS Help Desk at 202-418-0193 (tel:+12024180193) or via email at ECFSHelp@fcc.gov (mailto:ECFSHelp@fcc.gov).

Federal Communications Commission

445 12th Street SW, Washington, DC 20554

Phone: 1-888-225-5322 TTY: 1-888-835-5322

Videophone: 1-844-432-2275

Fax: 1-866-418-0232

Contact Us (https://www.fcc.gov/contact-us)

CATEGORIES BUREAUS & OFFICES Website Policies &

Notices About the FCC Consumer

(https://www.fcc.gov/encyclopedia/website-

notices) (https://www.fcc.gov/what-(https://www.fcc.gov/consumer-

we-do) governmental-affairs-**FOIA**

bureau) (https://www.fcc.gov/foia) **Proceedings & Actions**

(http://apps.fcc.gov/ecfs/) **Enforcement** **ECFS** Confirmation 8/14/17, 2:56 PM

No Fear Act Data (https://www.fcc.gov/enforcement-

 $(https://www.fcc.gov/encyclop \textbf{\textit{leidizn/laiong}}~\&~Databases$ fear-act-data)

pleidizmining & Databases bureau) (https://www.fcc.gov/topic/licensing)

FCC Digital Strategy

International

Reports & Research

(https://www.fcc.gov/international-

(https://www.fcc.gov/digitalstr(htttps://www.fcc.gov/reports) bureau)

Open Government Directive

News & Events (https://www.fcc.gov/blog)

Media (https://www.fcc.gov/media-

(https://www.fcc.gov/open)

bureau) For Consumers

Plain Writing Act

(https://www.fcc.gov/encyclopes)ia/plain-

(https://consumercomplaints.fsc.gov/hc/en-

writing-fcc)

(https://www.fcc.gov/public-

safety-homeland-

security-bureau)

RSS Feeds & Email

Wireless

Updates (https://www.fcc.gov/rss)

(https://www.fcc.gov/wireless-

Disability Rights

telecommunications-

bureau)

(https://www.fcc.gov/encyclopedia/disability-

Wireline

rights-office)

(https://www.fcc.gov/wireline-

competition-bureau)

Offices

(https://www.fcc.gov/bureaus-

offices)